

City of Guelph – Effective Sept. 22, 2021

Proof of Vaccination or Medical Exemption

You may have heard of the Ontario government announcement earlier this month that requires residents to show proof of vaccination or medical exemption alongside [government-issued identification](#) to access certain high-risk indoor services. We finally have more details to share about how that affects our recreation facilities.

As of September 22, 2021, all individuals aged 12 years or older (this includes adult users) must provide identification and proof of vaccination or medical exemption for:

- Attending a drop-in or registered recreation program
- Attending a facility rental
- Watching/supervising a game or activity
- Using the washrooms or visiting customer service

Anyone **under** 18 years old is exempt from providing proof of vaccination or medical exemption if participating in an organized sports program. This includes sports leagues and organized pick-up sports.

This will affect the following indoor recreation facilities: Centennial Arena, Evergreen Seniors Community Centre, Exhibition Arena, Guelph Sports Dome, Sleeman Centre Arena, Victoria Road Recreation Centre and West End Community Centre.

How to Get Your Vaccine Receipt

The province is working to roll out a digital vaccine certificate and exemption platform. Until then, you can carry or show your digital or paper vaccine receipt provided to you when you received your vaccine.

Download your vaccine receipt online at covid19.ontariohealth.ca using a green health card and postal code. Anyone with red and white health cards or no health card must call 1-833-943-3900.

Arrival to Recreation Facility

As you arrive to our recreation facilities, you will notice some changes. A security guard and recreation staff member will be waiting to greet you under a tent at the facility entrance. Signage displaying screening questions will be at the table along with a binder containing sign in sheets. We encourage you to continue screening before arriving at the facility. Reminder, if you are feeling unwell, please stay home.

Step 1: Identification

The security guard will ask to see your identification if the customer is:

- **11 years or under:** directed to proceed to customer service table to complete screening and contact tracing.
- **17 years or under and in organized sport:** directed to proceed to customer service table to complete screening and contact tracing.
- **17 years or under and NOT in organized sport:** must show proof of vaccination or medical exemption, and once their proof has been identified they will be directed to proceed to the customer service table to complete screening and contact tracing.

- **18 years or over:** must show proof of vaccination or medical exemption, and once their proof has been identified they will be directed to proceed to the customer service table to complete screening and contact tracing.

Step 2: Contact Tracing

After the security guard checks identification, the customer service staff will complete contact tracing. One member of each family (an adult where one is attendance) will be asked their contact information and phone number, it is not necessary for every family member to sign in.

Once contact tracing is complete, the recreation staff will then permit you to enter the building.

Tips and Tricks

We expect this to take some time for the first little while as everyone gets used to these changes. Please arrive early so you have time to move through the process.

Please be kind to our staff. They are doing their best to get you into where you need to be.